

Pre-Booking Form

Thank you for your interest in booking a trip with Hatch River Expeditions! All of our trips are guided through some of the most beautiful and remote areas of the Grand Canyon where only select guests get to explore. Hatch has been helping guests experience this unique environment since 1934. Over that time, we've maintained an excellent health and safety record, and today we continue working to minimize risks to participants by emphasizing safety. Most participants are prepared, are conscious of the risks, and take appropriate safety precautions, so they do not experience injuries or illness on the river. If you decide to take a river trip with Hatch, you'll need to listen and follow guide instructions, work as a team with your fellow participants, have proper clothing and equipment, be physically fit, and take responsibility for your own health and safety.

Please read and fill out this form with complete and accurate information regarding your physical, dietary, and medical conditions as they relate to your ability to participate in a trip with Hatch River Expeditions.

Important!

This form must be completed for each guest on your reservation and returned within 14 days of making your reservation. If this form is not completed, your dietary and medical needs will not be taken into account as we plan for your trip. Hatch reserves the right to cancel any guest's reservation without refund if this form has not been completed accurately and returned by the deadline.

Note: If a guest indicates a dietary or medical condition that may pose additional risk in a remote wilderness environment, Hatch may require additional information in order to assess whether we can safely and reasonably accommodate that guest's particular needs. Further documentation, including clearance from a guest's physician, may be required to determine whether a guest will be allowed to participate.

If a guest indicates a condition on this form that Hatch cannot accommodate and this form was received within 14 days of booking, Hatch will cancel that guest's reservation and provide a full refund for their space.

Please review the Physical Requirements and the Risk Advisory to Health-Care Providers and Participants prior to completing this form.*

*We are happy to accommodate a wide range of physical challenges and medical conditions as long as we can do so without compromising the safety of our other guests.

Policies

Pre-Booking Forms

You must complete a Pre-Booking Form for every guest on your reservation either prior to or within 14 days of making your initial reservation. If this form is returned by the deadline and it is determined that a guest will not be able to participate due to the information it contains, we will provide a full refund for that guest. Hatch reserves the right to cancel any guest's reservation at any time without refund if this form has not been completed accurately and returned by the deadline.

Reservations

We require an initial non-refundable deposit per person to reserve your space. Your deposit and guest names must be in our office within 14 days of making your reservation. If a deposit is not received within 14 days we reserve the right to cancel the reservation. Further, if we have not received a guest name for each deposit, we cannot guarantee your reservation. We accept personal checks, money orders, and VISA, Discover, and MasterCard. You will not receive a confirmation until we receive the deposit. Holds and tentative reservations cannot be guaranteed until the deposit has been made and names received.

Final payment of the balance is due 120 days before trip departure. If final payment is not received when due, Hatch River Expeditions reserves the right to cancel the reservation without refunding the original deposit.

One Trip Per Year

Grand Canyon National Park strictly enforces a "one trip per year" rule. Hatch River Expeditions is not permitted to accept a reservation from anyone who has or will participate in any other commercial or private, partial or full Grand Canyon river trip within the same calendar year.

Cancellations

If you must cancel your reservation more than 120 days before your trip, you must notify us in writing. After we receive your written cancellation, you will be refunded any amount you have paid less the non-refundable deposit and a 5% processing fee.

If you must cancel less than 120 days prior to your trip, no refunds will be made and you will forfeit any funds paid to Hatch River Expeditions.

This cancellation policy applies in every situation and there will be no exceptions made for any reason. We will not issue refunds for cancellations due to illness or late arrivals due to travel delays. Our company has a limited amount of spaces and a short season. Once we accept your deposit we can no longer sell that space to other possible guests and have likely already invested time, money and energy preparing for your trip and cannot afford the financial loss.

If you are concerned about the possibility of canceling your trip we urge you to purchase travel insurance.

Don't forget Travel Insurance!

If you are using Hatch's preferred provider, Travel Insured, make sure to purchase your policy within 21 days of paying your deposit to take advantage of the "Cancel for Any Reason" option.

www.travelinsured.com

800-243-3174

Hatch River Expeditions

Agency #47045

Outside Forces

Hatch River Expeditions reserves the right to cancel, delay or reschedule any trip due to forces outside of our control including but not limited to inclement weather, water levels and conditions and lack of sufficient reservations. Hatch River Expeditions will not be held responsible for any cancellation, or for expenses incurred as a result of such cancellation. When booking with Hatch River Expeditions you agree to this policy.



Please complete one form for each guest on your reservation with detailed information and return it to the Hatch River Expeditions office within 14 days of making your reservation.

RETURN FORMS TO:

Hatch River Expeditions, 5348 East Burris Lane, Flagstaff, AZ 86004
Fax: 928-526-4703 Email: info@hatchriverexpeditions.com

Basic Information

Guest Confirmation Number: _____ Launch Date: _____

First Name: _____ Last Name: _____

Date of Birth _____ Email*: _____ Phone*: _____

Name of Guardian (if guest is a minor): _____

*Please provide email address and phone number for guardian if guest is a minor.

Physical Requirements - check all that apply

- I can fit in Type 5 life jacket (max chest size 58").
I can hold onto raft using rope handholds through whitewater.
I can climb onto/off of raft (2 foot step up/down), even when the raft has wet and slippery surfaces.
I can walk on uneven, rocky, and sandy surfaces on an incline or decline.
I can carry personal gear to and from camp (maximum weight 25lbs).
I can tolerate prolonged/repeated exposure to water approximately 50 degrees Fahrenheit in temperature.
I can tolerate prolonged exposure to environmental temperatures up to 120 degrees Fahrenheit. (In colder months, temperatures may also drop as low as 30 degrees Fahrenheit.)

Additional Physical Requirements for guests hiking the Bright Angel Trail (Upper/Lower Canyon trips) - check all that apply

- I am on a Full Canyon trip and WILL NOT be hiking the Bright Angel Trail.
I am on an Upper or Lower Canyon trip and understand that a hike up or down the Bright Angel Trail is mandatory for my trip.
I am capable of hiking over 9 miles on uneven terrain in temperatures that may exceed 100 degrees Fahrenheit with significant elevation change of over 4000ft.
If not using the UPS duffel service, I am capable of carrying my gear (up to 25lbs) and sufficient water (at least 3 liters) the full distance of this hike.



Dietary Restrictions – check all that apply

Please note: We cannot guarantee that cross-contamination from allergens will not occur during meal prep, and reserve the right to refuse service to anyone as it relates to safety, including the potential for a medical emergency caused by a severe food allergy.

- I have no dietary restrictions.
- I have a non-medical dietary requirement (such as vegetarian or a religious restriction – dietary preferences will not be accommodated). Please detail:

- I have a medically necessary dietary restriction. Please detail:

OR

- I have elected to NOT disclose any of my personal dietary information to Hatch River Expeditions, Inc. I acknowledge that this choice puts me at greater risk during my trip with Hatch River Expeditions, Inc., and that I, and I alone, am responsible for managing any health or dietary conditions that I may have. I further acknowledge that my expedition experience with Hatch River Expeditions, Inc., will take me into wilderness back country areas where conditions may preclude timely access or response by emergency medical teams, meaning that I am acknowledging and assuming the safety for my life in these conditions.

Medical Fitness – check all that apply

- I have no medical conditions, disabilities, or medications that will impact my ability to participate fully and safely in the trip I have selected.
- I have a medical condition that could affect my ability to participate fully & safely in the trip I have selected, but it is controlled according to the guidelines set forth in the Risk Advisory to Health-Care Providers and Participants. Please detail:

- I have a medical condition that could affect my ability to participate in the trip I have selected and would like to further discuss the accommodations I would require in order to participate safely in this trip and whether Hatch is able to provide them. Please detail:

- I have a medical condition that could affect my ability to participate in the trip I have selected, and it does not meet the requirements set forth in the Risk Advisory to Health-Care Providers and Participants, but I believe I am still a good candidate for this trip. Please detail:



OR

- I have elected to NOT disclose any of my personal medical history to Hatch River Expeditions, Inc. I acknowledge that this choice puts me at greater risk during my trip with Hatch River Expeditions, Inc., and that I, and I alone, am responsible for managing any health conditions that I may have. I further acknowledge that my expedition experience with Hatch River Expeditions, Inc., will take me into wilderness back country areas where conditions may preclude timely access or response by emergency medical teams, meaning that I am acknowledging and assuming the safety for my life in these conditions.

The information I have provided on this form is accurate to the best of my knowledge. If any changes occur, I will contact the Hatch office immediately and with ample time to accommodate any necessary changes.

Participant Signature (print form and sign)

Date

OR

If you are a guardian completing this form for a minor, please complete the following section:

Participant Name

Guardian Name

Guardian Signature (print form and sign)

Date